



## Bermuda Hospitals Board

### **Judy Richardson, Chief of Nursing, Quality & Risk**



Ms Richardson assumed the newly created position of Chief of Nursing, Quality & Risk Management in October 2009, having worked at BHB for 25 years. Responsible for BHB's nursing and allied health professionals throughout King Edward VII Memorial Hospital, the Continuing Care Unit, Lamb Foggo Urgent Care Centre and Mid-Atlantic Wellness Institute, Ms Richardson's responsibilities include establishing strategies to improve the overall level of patient care as related to nursing and allied health functions throughout the BHB. She has direct leadership oversight for the acute Medical and Surgical units, Long Term Care, and Palliative Care units, as well as Outpatient Services and Allied Health.

Having started her career as a registered nurse, Ms Richardson has almost 20 years' experience in frontline nursing. Following her promotion to a Clinical Coordinator on Memorial Ward (now Gordon Ward) in 1998, she was then appointed Quality Improvement Coordinator in 1999. In 2001, Ms Richardson took on the role of Chief Nursing Administrator, focusing on the development of standards of nursing practice at BHB and two years later was promoted to the senior management position of Director of Quality & Risk Management. She held this role for five years, until she was appointed to the role of Acting Chief of Nursing, Quality & Risk when the new Nursing, Quality & Risk Office was established. Ms Richardson took the role to ensure the work of this important office could begin, while a competitive recruitment process for the position was initiated.

Ms Richardson has a Bachelor of Science in Nursing from the University of Rhode Island, Certification in Healthcare Quality and Professional Healthcare Risk Management and is currently enrolled in a Master of Science in Nursing at the University of Phoenix in Arizona. She has also completed courses in Nursing Administration Certification from the American Nurses Credentialing Center, is certified as a Case Management Administrator by The Center for Case Management Administration, and has certification in Nursing Leadership/Management Program from MacMaster University.

Ms Richardson is a member of the American Organisation of Nurse Executives, American College of Healthcare Executives, American Nurses Association, Bermuda Nurses Association, American Association of Healthcare Risk Management, Bermuda Society of Healthcare Risk Management, and Association of Professionals Infection Control; and a charter member of the Sigma Theta Tau International, Delta Epsilon Chapter.