



ACCREDITATION AGRÉMENT CANADA

Better Quality. Better Health.
Meilleure qualité. Meilleure santé.

June 15, 2015

Mrs. Venetta Symonds
Chief Executive Officer
The Bermuda Hospitals Board
7 Point Finger Road
Paget, Bermuda
DV04

Dear Mrs. Symonds:

The Accreditation Decision Committee is pleased to inform you that The Bermuda Hospitals Board is Accredited under the Qmentum accreditation program. Your accreditation report can be found on your client organization portal. This is a milestone to be celebrated, and we congratulate you and your team for your commitment to providing safe, high quality health services.

There is, however, required follow-up that must be met within the specified timelines to maintain your status:

By October 22, 2015, please submit evidence that your organization has met the following:

Required Organizational Practices (ROPs) Major Tests for Compliance Requiring Follow-up:
Cancer Care and Oncology Services (15.4.1), (15.4.2)
Mental Health Services (7.5.1), (7.5.2), (7.5.3), (7.5.4), (7.5.5)

By October 22, 2016, please submit evidence that your organization has met the following:

Required Organizational Practices (ROPs) Minor Tests for Compliance Requiring Follow-up:
Emergency Department(16.3.4), (16.3.5)
Medicine Services(15.2.4)

Criteria Requiring Follow-up:

Applicable Service Excellence
Ambulatory Care Services (9.3)
Biomedical Laboratory Services (8.2)
Developmental Disabilities Services (4.3)
Diagnostic Imaging Services (8.6, 12.3, 16.3)
Emergency Department (9.8)
Perioperative Services and Invasive Procedures Standards (10.11)
Point-of-Care Testing (5.4)
Rehabilitation Services (8.3)

Reprocessing and Sterilization of Reusable Medical Devices (8.8)
Transfusion Services (14.3, 16.1, 20.10)

Evidence of compliance is to be submitted via your Quality Performance Roadmap located on the client organization portal.

We at Accreditation Canada are pleased to work with you on your quality improvement efforts and look forward to continuing to provide you with guidance and support. If you have any questions or would like to discuss your next steps, contact Magdalena Turlejski, Advisor, Health Care Improvement, at 613-738-3800, ext. 227.

Sincerely,

A handwritten signature in black ink, appearing to read "Christopher Dean". The signature is fluid and cursive, with a long horizontal stroke at the end.

Christopher Dean
Chair, Accreditation Decision Committee

c.c.: Mr. Preston Swan, Director of Quality and Risk Management (Acting)