



ACCREDITATION AGRÉMENT CANADA

Better Quality. Better Health.
Meilleure qualité. Meilleure santé.

November 12, 2015

Mrs. Venetta Symonds
Chief Executive Officer
The Bermuda Hospitals Board
7 Point Finger Road
Paget, Bermuda
DV04

Dear Mrs. Symonds:

The Accreditation Decision Committee has reviewed the evidence submitted by The Bermuda Hospitals Board as a follow-up to your recent accreditation decision.

As a result of this review, we are pleased to advise you that the follow-up requirements have been met. Your Quality Performance Roadmap has been updated to reflect compliance with the evaluated criteria.

We congratulate you on this achievement that demonstrates your organization's determination and commitment to ongoing quality improvement. We applaud your leadership, staff and accreditation team members for their efforts and dedication to the provision of safe, quality health services.

Please be reminded that your organization is still required to provide evidence of compliance with the following:

Required Organizational Practices (ROPs) Minor Tests for Compliance Requiring Follow-up:
Emergency Department (16.3.4), (16.3.5)
Medicine Services (15.2.4)

Criteria Requiring Follow-up:

Applicable Service Excellence
Ambulatory Care Services (9.3)
Biomedical Laboratory Services (8.2)
Developmental Disabilities Services (4.3)
Diagnostic Imaging Services (8.6, 12.3, 16.3)
Emergency Department (9.8)
Perioperative Services and Invasive Procedures Standards (10.11)
Point-of-Care Testing (5.4)
Rehabilitation Services (8.3)
Reprocessing and Sterilization of Reusable Medical Devices (8.8)
Transfusion Services (14.3, 16.1, 20.10)

In order to maintain your current accreditation status, it is important to note that evidence describing compliance with these criteria must be submitted via your Quality Performance Roadmap by October 22, 2016. Please note that evidence will be reviewed shortly after your deadline date.

Should you have any questions or wish to discuss the scheduling of your next on-site survey, feel free to contact Sajid Ahmed, Health Care Improvement Advisor at 1-800-814-7769 ext.266 .

Sincerely,

A handwritten signature in black ink, appearing to read "Christopher Dean". The signature is fluid and cursive, with a long horizontal stroke at the end.

Christopher Dean
Chair, Accreditation Decision Committee

c.c.: Mr. Preston Swan, Vice-President of Quality and Risk Management
Ms. Markirit Armutlu, Senior Advisor, Health Care Improvement