



**ACCREDITATION  
AGRÉMENT  
CANADA**

Better Quality. Better Health.  
Meilleure qualité. Meilleure santé.

November 9, 2016

Mrs. Venetta Symonds  
Chief Executive Officer  
The Bermuda Hospitals Board  
7 Point Finger Road  
Paget, Bermuda  
DV04

Dear Mrs. Symonds:

The Accreditation Decision Committee has reviewed the evidence submitted by The Bermuda Hospitals Board as a follow-up to your recent accreditation decision.

As a result of this review, we are pleased to advise you that the follow-up requirements have been met. Your Quality Performance Roadmap has been updated to reflect compliance with the evaluated criteria.

We congratulate you on this achievement that demonstrates your organization's determination and commitment to ongoing quality improvement. We applaud your leadership, staff and accreditation team members for their efforts and dedication to the provision of safe, quality health services.

Should you have any questions or wish to discuss the scheduling of your next on-site survey, feel free to contact Magdalena Turlejski, Advisor, Healthcare Improvement at 613-738-3800 ext. 227.

Sincerely,

Christopher Dean  
Chair, Accreditation Decision Committee

c.c.: Mr. Preston Swan, Vice-President of Quality and Risk Management