



June 7, 2019

Ms. Venetta Symonds
Chief Executive Officer
Bermuda Hospitals Board
P.O. Box HM 1023
Paget HM DX
Bermuda

Subject: Award - Your May 2019 Qmentum On-Site Survey

Dear Ms. Venetta Symonds:

The Accreditation Decision Committee is pleased to inform you that Bermuda Hospitals Board is Accredited with Exemplary Standing under the Qmentum accreditation program. Your accreditation report can be found on your client organization portal. This is a milestone to be celebrated, and we congratulate you and your team for your commitment to providing safe, high quality health services.

A unique characteristic of Qmentum is the ease with which the principles of accreditation and ongoing quality improvement can be integrated into your operations and services. We invite you to continue to use the Qmentum accreditation program to guide your work.

A key component to maintain your accreditation status is the demonstrated achievement of the following requirements. The table below provides details on the unmet criteria that require further evidence from your organization for their rating to be changed to Met. Please submit the requested evidence of compliance via your Quality Performance Roadmap located on the client organization portal by the due date(s).

Note: once you have submitted the evidence, we may request more information from your organization to complete the review. You will receive a decision letter within thirty (30) business days from the evidence submission due date.

Criteria Requiring Additional Evidence	
Due Date: December 6, 2019 (6 months review)	
Standard	Criteria
Emergency Department	17.1 - A proactive, predictive approach is used to identify risks to client and team safety, with input from clients and families.
EMS and Interfacility Transport	5.14 - Training on how to maintain the integrity of equipment throughout transport is provided to the team.
EMS and Interfacility Transport	8.5 - There are policies for IPC practices.

We at Accreditation Canada will be in contact with your organization at specific points throughout the accreditation cycle. If you have any questions or would like to discuss your next steps, contact Nyreen Colmenares, Advisor-Program Manager, at +1-613-738-3800, ext. 543, or by e-mail at nyreen.colmenares@accreditation.ca.

Again, we extend our congratulations on this outstanding achievement and look forward to our ongoing partnership.

Sincerely,

A handwritten signature in black ink, appearing to read 'Langlois', with a stylized flourish at the end.

Julie Langlois, RN, PhD
Chair, Accreditation Decision Committee

c.c.: Ms. Leonette Georges, Accreditation and Compliance Manager
Mr. Preston Swan, Vice-President of Quality and Risk Management