

# BHB Corporate Annual Plan

## Financial Year 2023-24

### 2021 - 2026 STRATEGIC PLAN

**Vision:**

To pursue excellence through improvement, to make Bermuda proud

**Mission:**

To continuously strive to deliver the highest quality and safest care to our patients, every day





**PROUD Values:**

Patient-centred care   Respect   Ownership   Unity   Delivery of Excellence



Bermuda Hospitals Board

The following is a list of projects for financial year (FY) 1 April 2023 to 31 March 2024, that support the pillars of the strategy: Care, People, Performance and Collaboration. The projects are planned to help BHB achieve the BHB Strategic Plan 2021-2026 vision and mission, in line with our PROUD values. Departments will also have operational projects to complete.

	<b>Care:</b> <i>Ensure optimal health outcomes by delivering safe, compassionate, high-quality, patient-centred care</i>			
	Major Project	Project Sponsor	Start	End
	Achieve accreditation in the Accreditation Canada onsite survey in November 2023	Chief of Nursing	Q1 FY23/34	Q4 FY23/34
	Progress with the Wards of Excellence programme through BHB units	Chief of Nursing	Q1 FY23/34	Q2 FY23/24
	Launch and implement Hospital Activity and Mobility Promotion (AMP)	Chief of Nursing	Q1 FY23/24	Q3 FY23/24
	Optimise PEARL and proceed with the benefits realisation programme	Chief Hospital Information Officer	Q1 FY23/24	Q4 FY23/34
	Progress MWI Directorate Plan projects	Chief Operating Officer (Acting)	Q1 FY23/24	Q4 FY23/34
	<b>People:</b> <i>Foster a respectful, supportive workplace, where people are heard and feel appreciated</i>			
	Major Project	Project Sponsor	Start	End
	Strengthen registered nurse recruitment for a vacancy rate below 10%	Deputy Chief Executive Officer	Q1 FY23/24	Q4 FY23/24
	Build and launch staff health management and wellbeing framework	Deputy Chief Executive Officer	Q1 FY23/24	Q4 FY23/24
	Progress with the Human Resources Information System	Deputy Chief Executive Officer	Q2 FY23/24	Q4 FY23/24
	Complete and implement action plans for Employee Feedback Survey 2021	Deputy Chief Executive Officer	Q2 FY23/24	Q4 FY23/24
	Launch a BHB service excellence framework	Deputy Chief Executive Officer	Q2 FY23/24	Q4 FY23/24
	Launch BHB course curriculum for all staff	Deputy Chief Executive Officer	Q2 FY23/24	Q3 FY23/24
	<b>Performance:</b> <i>Ensure effective use of resources by improving efficiency, while maintaining high-quality standards</i>			
	Major Project	Project Sponsor	Start	End
	Deliver a balanced budget supported by the FY24 Cost Improvement Programme	Chief Financial Officer	Q1 FY23/24	Q4 FY23/24
	<b>Collaboration:</b> <i>Enhance equitable access to an integrated system of quality care</i>			
	Major Project	Project Sponsor	Start	End
	Implement BHB's digital health strategy	Chief Hospital Information Officer	Q1 FY23/24	Q4 FY23/24
	Complete pathway mapping for clinical services	Chief of Staff	Q1 FY23/24	Q2 FY23/24
	Ensure compliance to the Personal Information Protection Act 2016	Deputy Chief Executive Officer	Q3 FY23/24	Q4 FY23/24
	Implement Energy Strategic Plan	Chief Operating Officer (Acting)	Q1 FY23/24	Q4 FY23/24