



November 29, 2023

Dr. Michael Richmond
Chief Executive Officer
Bermuda Hospitals Board
P.O. Box HM 1023
Hamilton HM DX
Bermuda

Subject: Award - Your November 2023 Qmentum On-Site Survey

Dear Dr. Michael Richmond:

The Accreditation Decision Committee is pleased to inform you that Bermuda Hospitals Board is **Accredited** under the Qmentum accreditation program. Your accreditation report can be found on your client organization portal. This is a milestone to be celebrated, and we congratulate you and your team for your commitment to providing safe, high quality health services.

There is, however, required follow-up that must be met within the specified timelines to maintain your status:

By April 10, 2024, please submit evidence that your organization has met the following:

Required Organizational Practices (ROPs) Tests for Compliance Requiring Follow-up:

- Leadership (13.4.1), (13.4.2), (13.4.8)
- Medication Management (2.3.1), (2.3.5)

Criteria Requiring Follow-up:

- Diagnostic Imaging Services (17.5)
- Emergency Department (2.6), (3.1), (3.2)
- EMS and Interfacility Transport (16.1), (23.7)
- Hospice, Palliative, End-of-Life Services (5.10), (5.11)
- Medication Management (14.3)
- Point-of-Care Testing (8.12)
- Reprocessing of Reusable Medical Devices (8.6), (8.9)

We at Accreditation Canada are pleased to work with you on your quality improvement efforts and look forward to continuing to provide you with guidance and support.

If you have any questions or would like to discuss your next steps, feel free to Nyreen Colmenares, Health Care Improvement Advisor, at 1-613-714-0331, or by email at Nyreen.Colmenares@accreditation.ca.

Sincerely,

A handwritten signature in black ink, appearing to read "Langlois". The signature is fluid and cursive, with the first letter being a large, stylized capital 'L'.

Julie Langlois, RN, PhD
Chair, Accreditation Decision Committee

c.c.: Leonette Georges, Accreditation and Compliance Manager