



## Bermuda Hospitals Board



### Paul Jones, Chief People Officer

Mr Jones was appointed chief people officer for Bermuda Hospitals Board in 2025. He is responsible for human resources, organisational development and strategy, including executive guidance and strategic leadership, industrial relations, process improvement, talent acquisition and development, and fostering organisational culture and learning. The chief people officer reports to the CEO and president.

Mr Jones joined BHB after six years as chief people officer at the Norfolk & Norwich University Hospitals NHS Foundation Trust, which employs over 11,500 staff and has 1,300 patient beds. He led the human resources response to the global pandemic at the hospital, implemented succession and talent management strategies, and introduced a new staff benefits package and a programme to improve the staff experience.

Prior to this, Mr Jones held senior human resources positions in the UK Government, States of Jersey and the Gulf State of Qatar. In addition, he has held board-level appointments with the Oxford University Hospitals NHS Foundation Trust, Kings College Hospital NHS Foundation Trust and North Bristol NHS Trust. He has previously held leadership roles at BHB, as interim chief human resources officer from 2011 to 2012, and as executive advisor to the BHB Modernisation Programme from 2014 to 2015.

Mr Jones holds a master's degree in international human resources management from the Bristol Business School. He also completed a human resource executive programme at the London Business School. Mr Jones is a Fellow of the Chartered Institute of Personnel & Development and a Fellow of the Royal Society of Arts.